

Firefly Propane, LLC

980 Broadway #123
Thornwood, NY 10594
Tel: 1-888-3THE-FLY
www.fireflypropane.com



Customer Privacy Policy

This Privacy Policy describes the privacy practices of Firefly Propane, LLC (“Firefly”, “we”, “us” or “our”). It tells you how we collect, use, disclose, and transfer personally identifiable information about our Customers.

If you are a Customer of Firefly, please read this Privacy Policy carefully. By providing any information to Firefly or obtaining any products and services from Firefly, you acknowledge and agree to the terms of this Privacy Policy.

Terms Used in This Privacy Policy

In this Privacy Policy:

- We use the term “**Customers**” to refer to both our customers and to individuals who inquire about any of our products or services.
- We use the term “**you**” to refer to the Customer who is reading this Privacy Policy.
- We use “**Customer Data**” to refer to personally identifiable information about you.

Data Collection

We may collect Customer Data in connection with a transaction or potential transaction with you, including your name, address, contact information, and bank or credit card account number. The types of Customer Data that we may collect will depend on the product or service you request. We usually seek such Customer Data directly from you. You may choose not to provide the requested information, but we may be unable or unwilling to provide the product or service you request. In some instances, where the law permits, we may also obtain Customer Data from consumer reporting agencies and other third parties.

Customer Data Use and Disclosure

We may use Customer Data to help us serve you better.

We may use Customer Data in order to offer you our other products and services. We may also provide such information to third parties, such as service providers, to help us offer our products and services to you.

Other reasons we may use or disclose Customer Data include:

- Doing what a local or foreign court or government agency requires us to do, such as complying with a search warrant or subpoena, or acting as otherwise required or permitted by applicable law; and
- Disclosing Customer Data to another company if we are or may be selling, assigning, or otherwise transferring all or any part of our business or merging with another company.

Where the law allows it, we may share Customer Data with selected third parties to enable them to market their products and services to you. Customers who have any questions about these activities, or who do not want Firefly to share Customer Data with third parties for these activities, should contact us at 1-888-3THE-FLY.

Access and Review

Generally, we will make Customer Data available to you for review in accordance with access rights you may have under local laws. If you tell us that the Customer Data is incorrect, we will correct, update, or delete Customer Data where appropriate. For information about how to get access to Customer Data, please contact us at 1-888-3THE-FLY.

Data Security

We maintain reasonable physical, electronic, and managerial procedures to protect the security and confidentiality of Customer Data.

Contact Us

For further information, or inquiries about our privacy practices, please contact us at 1-888-3THE-FLY.